



MICROTIA AND ATRESIA CONFERENCE NDIS FAQ'S

I haven't applied for NDIS funding. Am I eligible?

All children with atresia are eligible for NDIS funding as they have a permanent hearing loss. The Microtia and Atresia Conference is now accessible with NDIS funding, meaning parents no longer need to be out of pocket, and the registration cost is able to be claimed through NDIS.

What conference costs can be claimed under NDIS?

NDIS funding can be used to cover parent/carer training costs to attend the Microtia and Atresia Conference presentations on Saturday, 14 September 2019 (in person or online). NDIS has a set amount per hour that is claimable for this.

For families attending in person, we have made this an all-inclusive price. The only out-of-pocket registration cost will be for child-minding for siblings.

If families do not wish to attend the conference presentations, but wish to participate in other conference activities e.g. post-op consultations, Family Fun Day, these costs are not claimable under NDIS and will be at the family's cost.

Can travel to the Microtia and Atresia Conference be claimed under NDIS?

Claiming travel under NDIS will depend on individual circumstance and NDIS plans. Generally, the NDIS will not cover travel expenses or transport for parents/carers of a participant. Nor do they fund the cost of travel to attend training workshops or conferences. NDIS funded transport supports include services that build individual capacity to travel independently or additional assistance for children and families who cannot use traditional forms of transport.

How can I attend the Microtia and Atresia Conference using my NDIS funding if I am Self-Managed /Plan-Managed?

The Microtia and Atresia Conference can be financed with Capacity Building funding under the Improved Daily Living - Parent/Carer Training category.

For participants who are Self-Managing or Plan-Managing their plan, we will generate an invoice through the registration process which will be emailed to you within 2-3 working days. This can be used to directly claim from your NDIS plan.

If you are Self-Managing, this invoice can be used to create a payment request through the myplace portal. Once claimed, payment will arrive in your nominated

NDIS bank account within 24-48 hours, enabling you to pay the Hear and Say invoice.

For families who are Plan-Managed, you will have to forward your invoice to your plan manager.

I am Agency-Managed and want to attend the Microtia and Atresia Conference; however, it is not included in my current Service Agreement?

If you wish to attend the Microtia and Atresia Conference, but don't currently have this included in your Service Agreement you can chat to our NDIS Team about how you can include this as part of your service. You may already have some funding included in your Service Agreement for Parent/Carer training. This can be used towards the conference registration fee.

Our NDIS team will amend your Service Agreement, including the conference in your schedule of supports. Once the Service Agreement has been signed, a service booking will be created, and the conference registration fee claimed from your NDIS funding.

I am not currently accessing services from Hear and Say. How can I participate in the Microtia and Atresia conference using my NDIS funding?

Our NDIS team can help facilitate accessing the Microtia and Atresia conference using your NDIS Plan. This will be dependent on the way in which your NDIS plan is managed. For participants who are Self or Plan-Managing their plan, we will generate an invoice through the registration process which can be used to directly claim from your NDIS plan. If your plan is being managed by an external agency, you can forward this invoice onto them.

If your plan is Agency Managed, the NDIS team will collect some basic information, such as your NDIS number and plan dates. This will allow us to create a Service Agreement to include the Microtia and Atresia Conference. Once this document is signed. We will arrange for the registration fee to be claimed directly from your NDIS plan.

I have my planning meeting coming up, what do I need to ask to include the Microtia and Atresia Conference in my NDIS plan?

If you have an upcoming NDIS planning meeting, whether that be your first planning meeting or a scheduled plan review meeting, this is a great time to discuss attending the Microtia and Atresia Conference.

The benefits that can be highlighted during the planning meeting include, access to world renowned experts in the field, latest information on Microtia Atresia supports and services and connection with other families/supports within the Microtia Atresia community.

The Microtia and Atresia Conference can be added to your quote for services from Hear and Say under Capacity Building Support or Stated Support funding. Alternatively, you can take a copy of the flyer information along to your planning meeting, which includes registration cost under NDIS.

Make sure you include scope for the conference as one of your planning goals e.g. "to make informed decisions to support my child and best manage my child's disability".

What is the price breakdown for the Microtia and Atresia Conference?

The Microtia and Atresia Conference can be attended in person or viewed online via a live streaming on the ZOOM Platform. The conference falls under the Capacity Building Supports part of your plan. The price set by the NDIS for Parent/Carer training is \$57.32 per hour. The conference is billed for 8 hours of training, at a total cost of \$458.56. This will be an all-inclusive price, and will include access to all conference presentations.

For families attending in person, the price will include attendance for up to 2 parents/caregivers, morning tea, lunch and afternoon tea, childminding for the child who has the NDIS plan, optional individual consultations with various specialists, and family attendance at the Family Fun Day. Additional charges will apply for childminding for siblings.

What if I am not eligible for NDIS funding?

Parent registration for the Microtia and Atresia Conference has always been heavily subsidised by Hear and Say.

This conference is now accessible with NDIS funding, meaning parents no longer need to be out of pocket, and the full registration cost is able to be claimed through NDIS.

For families who are ineligible for NDIS funding or are yet to receive their NDIS plan, Hear and Say will continue to offer a subsidised registration cost through sponsorship and fundraising initiatives.

For further information, please contact the Hear and Say NDIS team at ndis@hearandsay.com.au or on 07 3850 2111