



## MELBOURNE MICROTIA AND ATRESIA MINI CONFERENCE NDIS FAQ's

### I haven't applied for NDIS funding. Am I eligible?

All children with atresia are eligible for NDIS funding as they have a permanent hearing loss. The Melbourne Microtia and Atresia Mini Conference is accessible with NDIS funding, meaning parents do not need to be out of pocket, and the registration cost is able to be claimed through NDIS.

### How is my NDIS Plan managed?

Your NDIS Plan will be either Self-managed, Plan-managed or Agency-managed.

- **Self-managed** – When you manage your child's NDIS funding. The NDIA will pay you so you can pay your providers directly. Claims are made via the myplace portal.
- **Plan-managed** – Your funding is allocated to a third party (your Plan Manager) who pays your providers for you.
- **Agency-managed** – Your providers claim directly from the NDIA.

Please make sure you know how your plan is managed prior to registering, as there are different processes required, depending on your plan.

### What conference costs can be claimed under NDIS?

NDIS funding can be used to cover parent/carer training costs to attend the Melbourne Microtia and Atresia Mini Conference presentations on Saturday, 6 July. NDIS has a set amount per hour that is claimable for this.

For families with NDIS funding, the price is inclusive for both parents to attend and also includes an optional consultation with Dr Joe Dusseldorp.

### Can travel to the Melbourne Microtia and Atresia Mini Conference be claimed under NDIS?

Claiming travel under NDIS will depend on individual circumstance and NDIS plans. Generally, the NDIS will not cover travel expenses or transport for parents/carers of a participant. Nor do they fund the cost of travel to attend training workshops or conferences. NDIS funded transport supports include services that build individual capacity to travel independently or additional assistance for children and families who cannot use traditional forms of transport.

### **How can I attend the Melbourne Microtia and Atresia Mini Conference using my NDIS funding if I am Self-Managed /Plan-Managed?**

The Melbourne Microtia and Atresia Mini Conference can be financed with Capacity Building funding under the Improved Daily Living - Parent/Carer Training category.

For participants who are Self-Managing or Plan-Managing their plan, we will generate an invoice through the registration process which will be emailed to you within 2-3 working days. This can be used to directly claim from your NDIS plan.

If you are Self-Managing, this invoice can be used to create a payment request through the myplace portal. Once claimed, payment will arrive in your nominated NDIS bank account within 24-48 hours, enabling you to pay the Hear and Say invoice within 7 days.

For families who are Plan-Managed, you will have to forward your invoice to your plan manager.

### **How can I attend the Melbourne Microtia and Atresia Mini Conference using my NDIS funding if I am Agency-Managed?**

If you are Agency-Managed and wish to attend the Melbourne Microtia and Atresia Mini Conference, you will need to contact our NDIS Team. We will assist you and arrange for the registration fee to be claimed directly from your NDIS plan.

### **I have my planning meeting coming up, what do I need to ask to include the Microtia and Atresia Conference in my NDIS plan?**

If you have an upcoming NDIS planning meeting, whether that be your first planning meeting or a scheduled plan review meeting, this is a great time to discuss attending one of the Microtia and Atresia Conferences.

The benefits that can be highlighted during the planning meeting include, access to world renowned experts in the field, latest information on Microtia Atresia supports and services and connection with other families/supports within the Microtia Atresia community.

The Microtia and Atresia Conference can be added to your quote for services from Hear and Say under Capacity Building Support or Stated Support funding. Alternatively, you can take a copy of the flyer information along to your planning meeting, which includes registration cost under NDIS.

Make sure you include scope for the conference as one of your planning goals e.g. "to make informed decisions to support my child and best manage my child's disability".

## **What is the price breakdown for the Melbourne Microtia and Atresia Mini Conference?**

The Melbourne Microtia and Atresia Mini Conference falls under the Capacity Building Supports part of your plan. The price set by the NDIS for Parent/Carer training is \$57.32 per hour. The conference is billed for 4 hours of training, at a total cost of \$229.28. This will be an all-inclusive price, and will include access to all conference presentations.

The price will include attendance for up to 2 parents/caregivers, morning tea and an optional individual consultation with Dr Joe Dusseldorp.

## **What if I am not eligible for NDIS funding?**

Parent registration for the Microtia and Atresia Conference has always been heavily subsidised by Hear and Say.

All our conferences are now accessible with NDIS funding, meaning parents no longer need to be out of pocket, and the full registration cost is able to be claimed through NDIS.

For families who are ineligible for NDIS funding or are yet to receive their NDIS plan, Hear and Say will continue to offer a subsidised registration cost through sponsorship and fundraising initiatives.

For further information, please contact the Hear and Say NDIS team at [ndis@hearandsay.com.au](mailto:ndis@hearandsay.com.au) or on 07 3850 2111