

## ONLINE 2020 MICROTIA AND ATRESIA CONFERENCE National Disability Insurance Scheme (NDIS) FAQs

### **I haven't applied for NDIS funding. Am I eligible?**

All children with atresia are eligible for NDIS funding as they have a permanent hearing loss. The Microtia and Atresia Conference is accessible with NDIS funding, meaning parents no longer need to be out of pocket, and the registration cost is able to be claimed through NDIS.

### **How is my NDIS Plan managed?**

Your NDIS Plan will be either Self-managed, Plan-managed or Agency-managed.

- **Self-managed** – When you manage your child's NDIS funding. The NDIA will pay you so you can pay your providers directly. Claims are made via the myplace portal.
- **Plan-managed** – Your funding is allocated to a third party (your Plan Manager) who pays your providers for you.
- **Agency-managed** – Your providers claim directly from the NDIA.

Please make sure you know how your plan is managed prior to registering, as there are different processes required, depending on your plan.

### **What conference costs can be claimed under NDIS?**

NDIS funding can be used to cover parent/carer training costs to view the Online Microtia and Atresia Conference presentations live on Saturday 19 September and Sunday 20 September. NDIS has a set amount per hour that is claimable for this.

The presentations will be recorded and made available to view after the conference. NDIS funding can also be used to view the recorded presentations. Hear and Say only charge the set NDIS rate for parent training, resulting in no out-of-pocket costs for families.

### **How can I attend the Microtia and Atresia Conference using my NDIS funding if I am Self-Managed /Plan-Managed?**

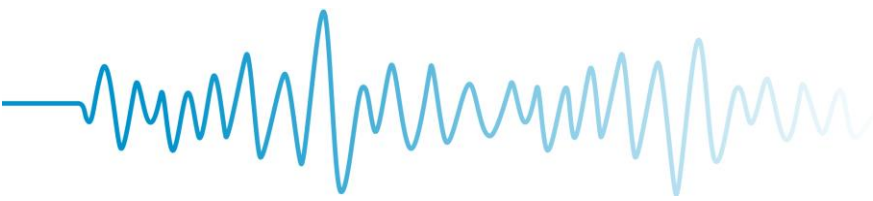
The Microtia and Atresia Conference can be financed with Capacity Building funding under the Improved Daily Living - Parent/Carer Training category.

For participants who are Self-Managing or Plan-Managing their plan, payment is preferred upfront at the time of registration. You will be issued with a receipt to claim through the NDIS to receive your reimbursement.

We understand that upfront payment may be difficult for some families. If this is the case, you may choose to be invoiced for your registration. An invoice will be emailed to you within 2-3 working days. This invoice must be claimed immediately through the NDIS and then payment forwarded to Hear and Say within 5 days.

If you are Self-Managing, this invoice can be used to create a payment request through the myplace portal. Once claimed, payment will arrive in your nominated NDIS bank account within 24-48 hours, enabling you to pay the Hear and Say invoice.

For families who are Plan-Managed, you will have to forward your invoice to your plan manager.



**I am Agency-Managed and want to attend the Microtia and Atresia Conference; however, it is not included in my current Service Agreement?**

If you wish to attend the Microtia and Atresia Conference, but don't currently have this included in your Service Agreement you can chat to our NDIS Team about how you can include this as part of your service. You may already have some funding included in your Service Agreement for Parent/Carer training. This can be used towards the conference registration fee.

Our NDIS team will collect some basic information, such as your NDIS number and plan dates. This will allow us to create a Service Agreement to include the Microtia and Atresia Conference in your schedule of supports. A service booking will be created, and we will claim the conference registration fee directly from your NDIS funding on your behalf.

**I have my planning meeting coming up, what do I need to ask to include the Microtia and Atresia Conference in my NDIS plan?**

If you have an upcoming NDIS planning meeting, whether that be your first planning meeting or a scheduled plan review meeting, this is a great time to discuss attending the Microtia and Atresia Conference.

The benefits that can be highlighted during the planning meeting include, access to world renowned experts in the field, latest information on microtia and atresia supports and services and connection with other families/supports within the microtia and atresia community.

The Microtia and Atresia Conference can be added to your quote for services from Hear and Say under Capacity Building Support or Stated Support funding. Alternatively, you can take a copy of the flyer information along to your planning meeting, which includes registration costs.

Make sure you include scope for the conference as one of your planning goals e.g. "to make informed decisions to support my child and best manage my child's disability".

**What is the price breakdown for the Microtia and Atresia Conference?**

The Microtia and Atresia Conference can be viewed online this year via live streaming on the ZOOM Platform. The conference falls under the Capacity Building Supports part of your plan. The price set by the NDIS for Parent/Carer training is \$61.76 per hour. The conference is billed for 10 hours of training, at a total cost of \$617.60. This will include access to all conference presentations.

**What if I am not eligible for NDIS funding?**

Parent registration for the Microtia and Atresia Conference has always been heavily subsidised by Hear and Say.

This conference is now accessible with NDIS funding, meaning parents no longer need to be out of pocket, and the full registration cost is able to be claimed through NDIS.

For families who are ineligible for NDIS funding or are yet to receive their NDIS plan, Hear and Say will continue to offer a subsidised registration cost through sponsorship and fundraising initiatives.

For further information, please contact the Hear and Say NDIS team at [ndis@hearandsay.com.au](mailto:ndis@hearandsay.com.au) or on 07 3850 2111